

OPTN Network Operations Oversight Committee

Meeting Summary

April 26, 2022

Conference Call

Kimberly A. Rallis, BS, MHA, Chair

Introduction

The Network Operations Oversight Committee (NOOC) met via Cisco WebEx on 04/26/2022 to discuss the following agenda items:

1. Review of Annual NOOC Report
2. Multi-Factor Authentication (MFA)

The following is a summary of the Committee's discussions.

1. Review of Annual NOOC Report

UNOS shared a draft of the annual NOOC metrics report covering data from April 2021 to March 2022. A copy of the draft metrics report was distributed prior to the meeting.

Distribution of match run times measure the amount of time it takes from when the OPO requests the match to when they are able to view the match in UNetSM. Each chart shows the median run time: Kidney is under 16 seconds; other organs are under 5 seconds. Kidney matches tend to take longer than other organs because the waitlist is larger.

The metrics can be made more relevant by taking a broader systems perspective. The NOOC would like to examine how users interact with the matching function and how the technology can be changed to improve these interactions to drive broader systems improvements. The NOOC will look into decomposing the transplant lifecycle to illustrate where technology improvements can be made.

UNetSM provides APIs which allow the submission of most of the official OPTN data, but adoption of these APIs is low in many cases. No matter how well done by the OPTN, the adoption of APIs by members is very labor intensive. The NOOC could consider recommendations to the BOD for ways to increase member adoption of UNetSM APIs. For example, the adoption of matching function APIs could be part of a hospital's desk audit, part of their score is dependent upon their ability to integrate with UNetSM.

The discussion of the Annual NOOC report will be continued at the next meeting.

2. Multi-Factor Authentication (MFA)

Discussion of the UNetSM Product Roadmap was postponed to the June 2022 meeting.

Upcoming Meetings

- June, 2022
- August, 2022

Attendance

- **Committee Members and Advisors**
 - Bruno Mastroianni
 - Clifford Miles
 - Edward Hollinger
 - James Pittman
 - Keith Wille
 - Kimberly Rallis – Committee Chair
 - Melissa McQueen
 - Michael Mittelman
 - William Bry
- **HRSA Representatives**
 - Adriana Martinez
 - Christopher McLaughlin
 - Vanessa Arriola
- **UNOS Staff**
 - Alex Tulchinsky
 - Amy Putnam
 - Bonnie Felice
 - Marty Wilson
 - Rob McTier
 - Terri Helfrich
 - Tiwan Nicholson