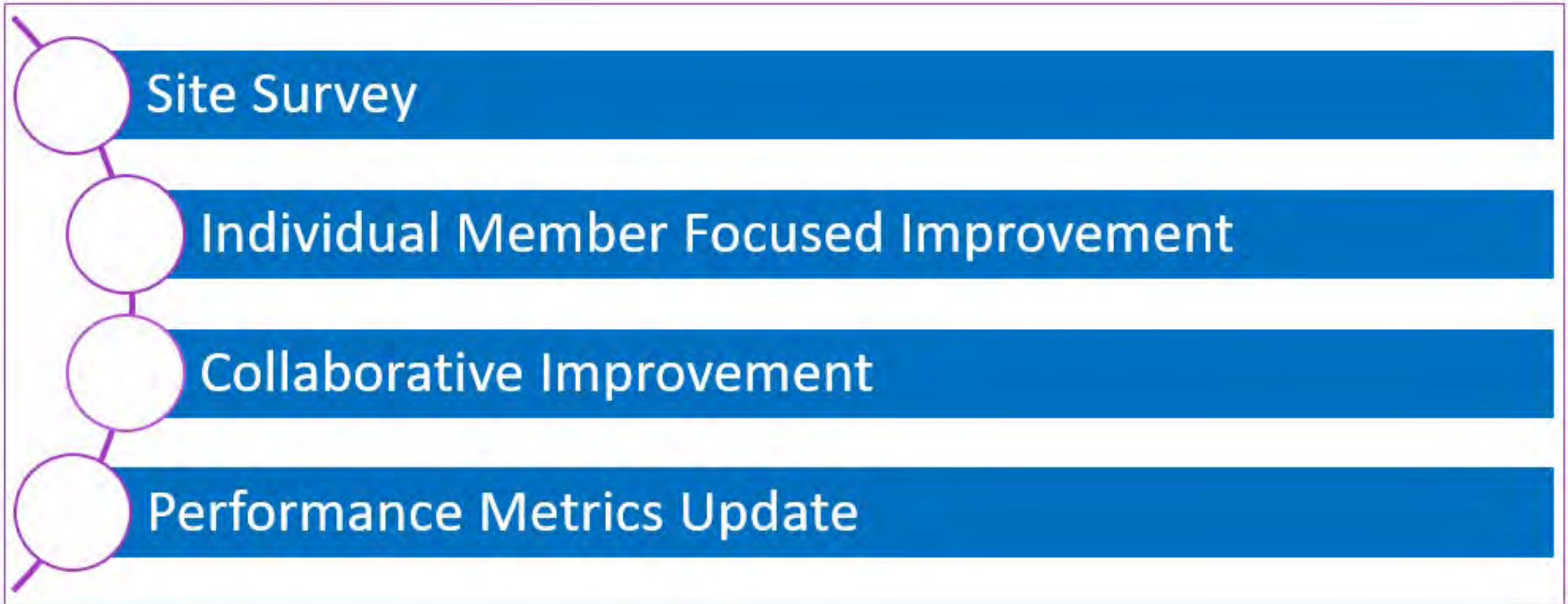


Member Quality & MPSC Update

Summer 2022 Regional Meetings

Areas of focus



Site Survey Update

Hybrid Model

- **Chart review now conducted virtually**
 - Typically 1 week prior to onsite experience
 - File sharing, screen sharing or guest EMR/EDR access
- **One day onsite experience**
 - Review chart findings and additional medical record documentation
 - Conduct interviews/process reviews
 - Educational offerings including Data Portal Demonstrations
 - Exit summary

Collaborative Calls

COVID-19 Lower Respiratory Testing

Living donor VCA policy requirements

PHS pre and post transplant testing

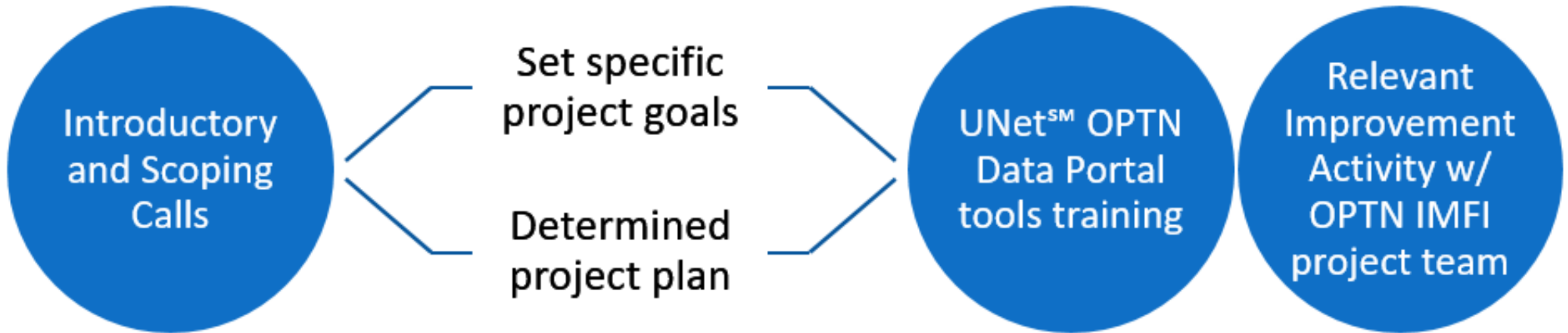
eGFR testing

Individual Member Focused Improvement (IMFI) Project Update

IMFI Overview

- Purpose: To help individual members improve through the use of quality improvement tools and engagements custom designed for the member and their unique need.
- 3 pilot projects completed
- 7 ongoing projects
- All activities to date have been virtual due to COVID-19

General IMFI Engagement Timeline



IMFI Pilot Activities

UNetSM Data Services Portal Education

- UNetSM data services tool review of Kidney Waiting List Management tool, ROO, RUM, & other OPTN Visual Analytics
- Real-time troubleshooting with UNOS Subject Matter Expert

Baseline Data Review*

- Review of baseline data (i.e. deceased donor transplant count, deceased donor organ/offer acceptance rates)
- Recommendations for improvement based on data

Process Mapping

- Process map the member's requested process in a collaborative session
- Identify opportunities for improvements

Peer Mentoring

- Team of peers with relevant expertise
- Two virtual sessions where member is able to ask peers questions and for feedback about a variety of topics

IMFI Next Steps

- Evaluate a hybrid engagement model
 - Is there enough additional benefit to testing some activities in-person instead of virtually or some combination of the two?
- Continue to evaluate our processes and staffing to ensure we can provide a variety of services
 - In depth, on-going engagements over time as well as ad hoc, isolated feedback or assistance
- Plan for how to meet community demand for peer mentoring
 - The IMFI peer mentoring activity is in high demand, how do we ensure that we meet demand without burdening OPTN volunteers?
- Continue community outreach and education
 - Majority of current engagements stem from community presentations

Interested in IMFI?

- IMFI is open to all OPTN members!
- Visit the new IMFI page on the OPTN website for more information
- Email MQFeedback@unos.org with any questions and to learn more about participating

IMFI
Individual Member Focused Improvement





Collaborative Improvement

Collaborative Improvement

- Approximately 3 projects per year
- Same framework and elements
- Shared platform
- Recognized community need and desire to improve
- Ability to provide positive impact and benefit to the community
- Identified gap in practice (gather and share effective practices)



Benefits of a Collaborative

- Common goal
- Not prescriptive
- Focused time and space to improve
- Structured engagement
- Discussions of challenges and successes
- Shared resources and ideas



All Teach, All Share, All Learn

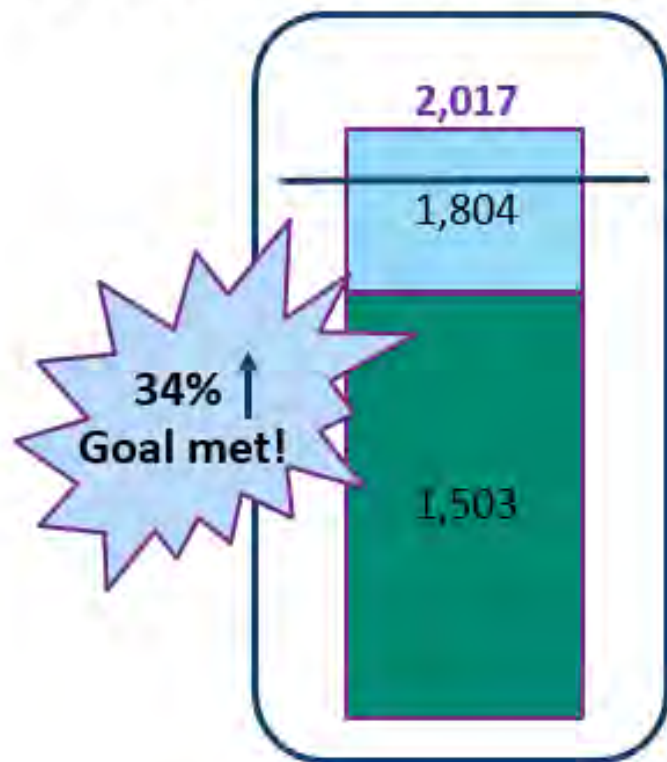
Previous Projects

- Collaborative Improvement and Innovation Network (COIIN)
 - Increase transplantation with a focus on moderate-to-high KDPI kidneys
- COVID Collaborative
 - Webinars and transplant community discussions
- Pediatric Liver Collaborative
 - Improve pediatric liver program processes to increase pediatric liver transplants
 - Focused on pre-transplant management, split-liver, living donor transplants
- DCD Procurement Collaborative
 - Increase DCD donor procurement
 - Focused on clinical practices, staffing structure, donor hospital and transplant program relationships, and enhancing authorizations

Collaborative Aims – DCD Donor Procurement

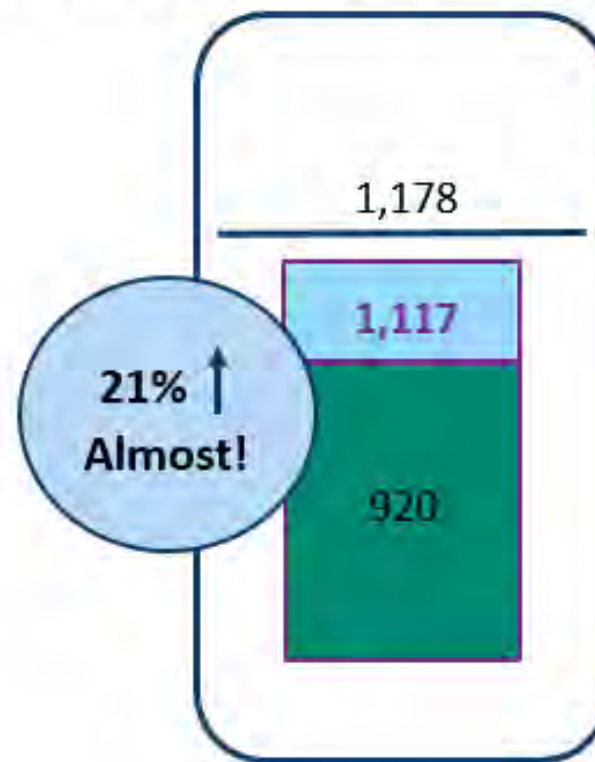
Cohort A

20% increase (over year prior)



Cohort B

28% increase (over 6 months year prior)






OPTN Collaborative Improvement

Learning Congress

DCD Procurement

- Day and a half in-person meeting to celebrate the work of the collaborative
- Opportunity to highlight individual OPO improvement projects
- Capitalized on collaborative spirit via guided discussions on key topics:
 - Data to Drive Improvement
 - Authorization Strategies
 - Organ Allocation Practices
 - Role-based Q/A (Quality, Clinical, Hospital Development)



90+ Attendees
43 OPOs

Upcoming Projects

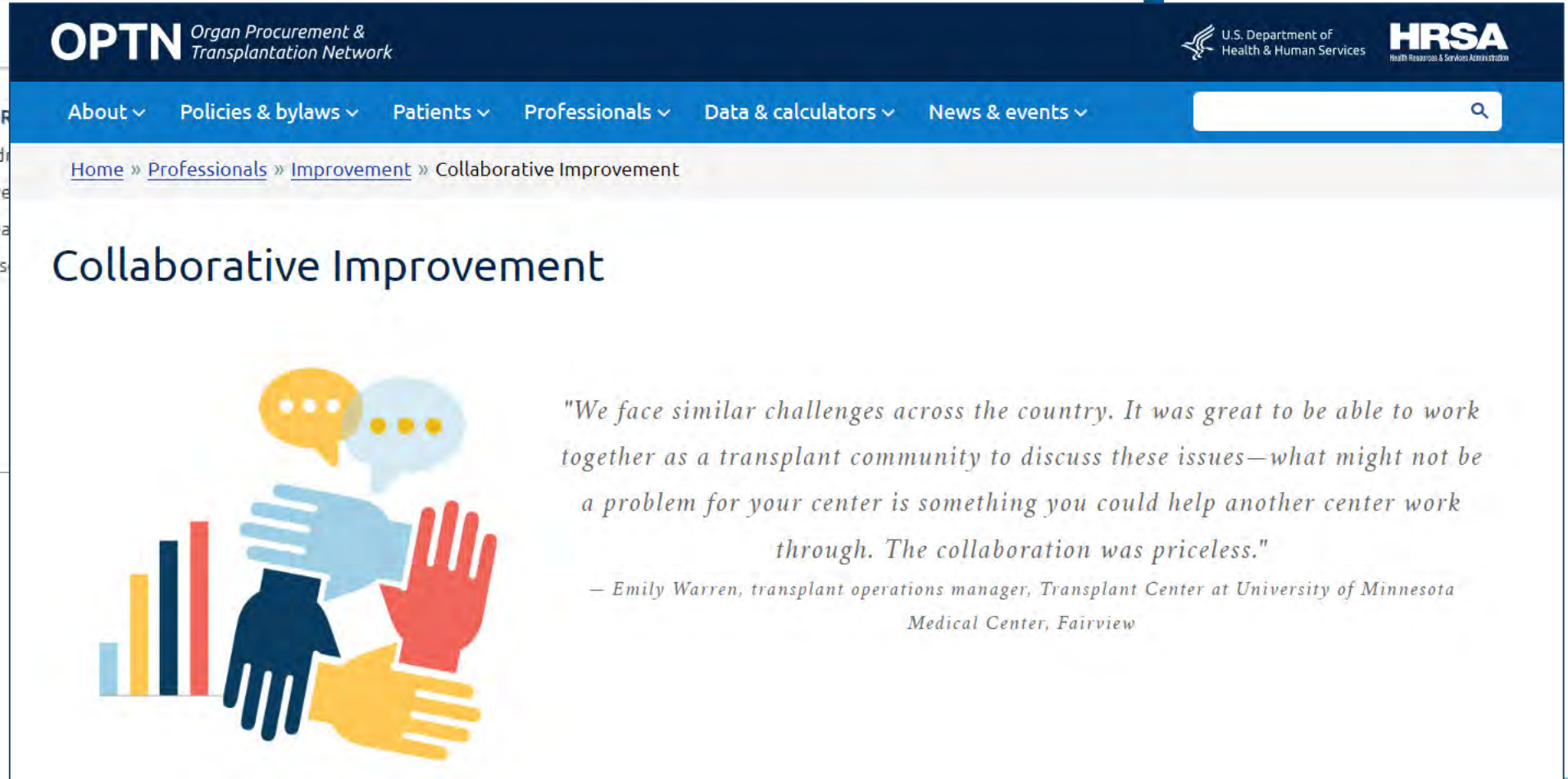
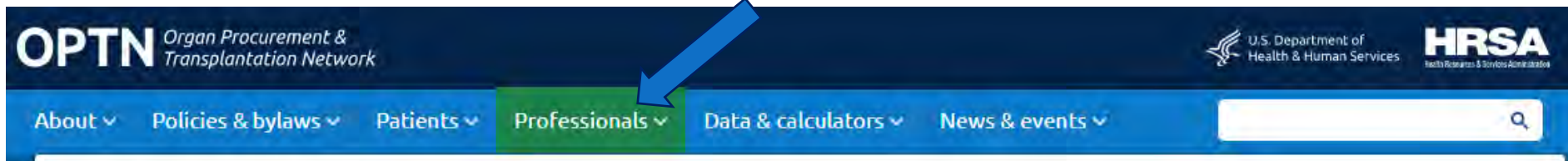
DCD Lung Transplant Collaborative

Primary Aim	To increase the number of DCD lung transplants
Timeframe	Design: March '22-August '22 Deploy: September '22-May '23 Evaluate: April '23-July '23

Offer Acceptance Collaborative

Primary Aim	To increase offer acceptance rates for both individual transplant centers and the collective cohort.
Timeframe	Design: August '22-October '22 Deploy: November '22-July '23 <i>*anticipated conference early 2023</i> Evaluate: July '23-September '23

More Collaborative Improvement Information



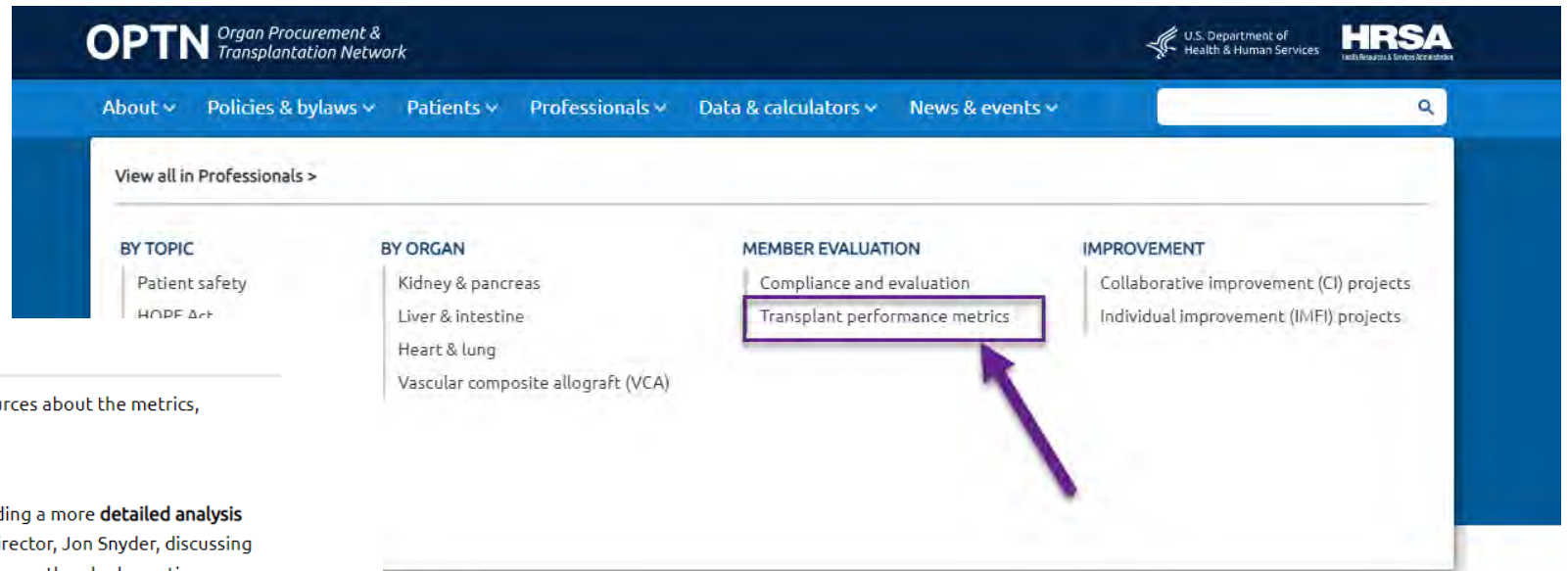
Feel free to reach out to us!
ci@unos.org

OPTN Performance Metrics Update

OPTN Performance Metrics Update

Metric	Implementation Timeline	Number of flags based on Jan 2022 PSR – Old Bylaws (1-year survival)	Number of flags based on July 2022 PSR – New Bylaws
Post-transplant: 90 day graft survival & 1 year conditional graft survival	July 14, 2022	68 programs for adult transplants (70 flags) 25 programs for pediatric transplants (26 flags)	37 programs for adult transplants (40 flags) 10 programs for pediatric transplants (12 flags)
Offer Acceptance	July 2023	N/A	27 adult flags 8 pediatric flags
Pre-Transplant Mortality	July 2024	N/A	8 adult flags 7 pediatric flags

OPTN Performance Metrics Toolkit



Education and resources

The proposal's [public comment page](#) has information and educational resources about the metrics, including:

- A **video introduction** of the changes outlining what's involved
 - A recording of an Aug. 4, 2021, webinar with Rich Formica, M.D., providing a more **detailed analysis**
 - A September 2021 recording of MPSC chair, Ian Jamieson, and SRTR director, Jon Snyder, discussing the **four evaluation metrics involved**, including risk-adjustment and frequently asked questions
-
- **Download the PDF:** [Enhanced Transplant Program Performance Metrics](#) provides a quick review about how risk adjustment works for the four metrics used to evaluate performance
 - **Download the PDF:** [Effective Practices to Improve Post-transplant Outcomes](#)

Instruction

[Use this link](#) to access these professional education resources and learning modules:

- **QLT150:** MPSC transplant program performance monitoring
- **QLT151:** MPSC post-transplant outcomes and risk adjustment (confers CEPTC credits)
- **QLT152:** MPSC Offer Acceptance Rate Ratio and Risk Adjustment (confers CEPTC credits)
- **QLT153:** MPSC pre-transplant mortality rate ratio and risk adjustment (confers CEPTC credits)
- **QLT107-D:** Effective practices for improving post-transplant outcomes
 - [Also available as a PDF](#)



Questions?