

**OPTN Network Operations Oversight Committee  
Meeting Summary  
December 02, 2021  
Conference Call**

**Kimberly A. Rallis, BS, MHA, Chair**

## **Introduction**

The Network Operations Oversight Committee (NOOC) met via Cisco WebEx on 12/02/2021 to discuss the following agenda items:

1. NOOC Metrics Review and Discussion
2. UNet<sup>SM</sup> Product Roadmap
3. Multi-Factor Authentication Update

The following is a summary of the Committee's discussions.

### **1. NOOC Metrics Review and Discussion**

The committee held a discussion on the metrics that reflect the health and reliability of UNet<sup>SM</sup>.

UNOS staff plans to preview a draft of the annual report at the April 2022 NOOC meeting. Feedback from HRSA and the committee will be gathered and incorporated into the final report that is provided to the COR and Board of Directors before the June Board of Directors meeting. There was no change to the reporting period for the annual report, which remains April 2021 through March 2022.

UNOS staff provided a copy of the fourth quarter NOOC metrics prior to the meeting. The report covered metrics from July through September 2021.

Committee members requested a UNet<sup>SM</sup> APIs roadmap in conjunction with other OPTN projects roadmap. UNOS staff will review and provide this information at a future NOOC meeting.

HRSA requested a clear statement / recommendation from the committee on what they see as an acceptable percentage of UNet<sup>SM</sup> uptime. Ahead of the next committee meeting, the NOOC Chair along with UNOS staff will meet with the committee members and advisors to solicit further input on this topic. The collected input and other relevant information will be provided to the committee at the next NOOC meeting.

### **2. UNet<sup>SM</sup> Product Roadmap**

Discussion of the UNet<sup>SM</sup> Product Roadmap was postponed to the February 2022 meeting.

### **3. Multi-Factor Authentication Update**

The committee discussed the Multi-Factor Authentication (MFA) progress and viewed a live demonstration. UNet<sup>SM</sup> users will see MFA in March 2022.

## **Upcoming Meeting(s)**

- February, 2022
- April, 2022

## Attendance

- **Committee Members and Advisors**
  - Bill Bry
  - Brian Sullivan
  - Clifford Miles
  - Edward Hollinger
  - James Pittman
  - Kimberly Rallis
  - Melissa McQueen
  - Michael Mittelman
- **HRSA Representatives**
  - Adriana Martinez
  - Arjun Naik
  - Christopher McLaughlin
  - Vanessa Arriola
- **UNOS Staff**
  - Alex Tulchinsky
  - Amy Hamner
  - Amy Putnam
  - Bonnie Felice
  - Marty Wilson
  - Michael Ferguson
  - Rob McTier
  - Terri Helfrich
  - Tiwan Nicholson