

## **OPTN Network Operations Oversight Committee**

### **Meeting Summary**

**April 21, 2020**

**Conference Call**

**Mr. Walter Herczyk, MT, CHS, Chair**

### **Introduction**

The Network Operations Oversight Committee met via Citrix GoTo teleconference on 04/21/2020 to discuss the following agenda items:

1. Welcome and Introduction
2. Second Quarter FY20 Metrics Update
3. COVID-19 Update
4. Project Updates

The following is a summary of the Committee's discussions.

#### **1. Welcome and Introduction**

Walt Herczyk and Alex Tulchinsky welcomed everyone to the meeting.

#### **2. Second Quarter FY20 Metrics Update**

Rob McTier, Business Architect, presented the second quarter 2020 metrics. A copy of the metrics report was provided prior to the meeting.

Mr. McTier shared that there were 8 matching function issues: one Category 1 and seven Category 3; all SLAs were met during this time.

UNOS IT has delivered 7 policy projects with no programming revisions in the six weeks following implementation.

#### **3. COVID-19 Update**

Bonnie Felice, Business Architect, reviewed efforts made by UNOS to support the transplant community during the COVID-19 crisis. UNOS IT has been engaged in the organization-wide effort to support the transplant community.

UNOS established a collaborative platform to enable sharing of knowledge, effective practices, and operational challenges. There is a soft launch of the platform today; it will be available community-wide on April 27, 2020.

There were several projects impacted by COVID-19:

- Unacceptable antigens API was pushed back to April
- HOPE Act policy for all waitlist organs was delayed until May
- MELD labs API is now planned for the fall (date TBD)

#### **4. Project Updates**

UNOS staff provided updates on the following projects:

- APIs: Bonnie Felice, Business Architect, provided an update on API adoption efforts. Of the recipient-related data in TIEDI, about 89% can be submitted via API as well as 91% of OPO-related data. The beta release of the Unacceptable Antigens API was on March 31, 2020; Liver MELD labs API is targeted for Fall 2020.
- DonorNet Mobile: Amy Putnam, Director of Customer Advocacy, previewed the new DonorNet mobile design. After multiple member requests from the community requesting an improved app, a new customer-centric design was created. The new app will be piloted by 17 hospitals in mid-May with a national rollout later this year.
- UNet Image Sharing: Rob McTier, Business Architect, reiterated the goal of the Image Sharing project: to provide consistent, secure and reliable access to image studies during the organ allocation process. Since the pilot started last year, the 7 participating OPOs have uploaded 4,595 image studies to DonorNet. About 10 OPOs will be on boarded each quarter starting in third quarter FY2020.
- Offer Filters: Rob McTier also updated the Committee on the UNet Offer Filters project. The goal is to increase the number of transplants, decrease cold time, and get to acceptance faster. Transplant hospitals will be able to enter multifactorial criteria, which will allow them to screen offers more precisely. There will be three phases of the pilot, to begin late this Spring.

#### **Upcoming Meeting**

- June, 2020